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43168 75 MARCIA L. DOI PO BOX 422859 KISSIMMEE, FL 3	90 0901/ UBET LAW FII	P NOV 2	9 2010 S add	a) Transmittal. This or re. Each additional p its own certificate of Certifi reby certify that this is Postal Service with eased to the Mail S unitted to the USPPC	aper, such as an assignme mailing or transmission. icate of Mailing or Trans Fec(s) Transmittal is being a sufficient postere for fin	for any other accompanying ant or formal drawing, must		
TITLE OF INVENTION: M	ETHOD, SYSTEM A							
APPLN. TYPE	SMALL ENTITY	ISSUE FEE DUE	PUBLICATION FEE DUE	PREV. PAID ISSUE F				
nonprovisional	NO	\$1510	\$0	<b>\$</b> 01/30/	2010 LNGUY <b>ENE 0</b> 0000	8001 09 <b>0461<sup>1/20</sup>19</b> 547273		
EXAMINI	EIR	ART UNIT	CLASS-SUBCLASS	91 FC:	1501 1510.00	DA		
AILES, BENJ	AMIN A	2442	709-223000		<u></u>			
(A) NAME OF ASSIGN INTERMATIO MACHINE Please check the appropriate	or "Fee Address' or more recent) attached RESIDENCE DATA  an assignee is identi a 7 CFR 3.11. Comp  EE  NA L  BU  S COR PO  e assignee category or	Indication form ed. Use of a Castomer  TO BE PRINTED ON fied below, no assignee letion of this form is NO  SINESS RATION categories (will not be presented)	data will appear on the p IT a substitute for filing an (B) RESIDENCE: (CITY ARMON rinted on the patent):	refy, e firm (having as a m ggent) and the names greys or agents. If no printed.  be) stent. If an assignee assignment. and STATE OR CO  K, NY  Individual  Corp	contact a 2 2 3 3 3 3 3 3 3 3 3 3 3 3 3 3 3 3 3	iocument has been filed for roup entity		
44. The following fee(s) are submitted:  45 Issue Fee  46 Publication Fee (No small entity discount permitted)  47 Advance Order - # of Copies			b. Payment of Fee(s): (Please first reapply any previously paid issue fee shown above)  A check is enclosed.  Payment by credit card. Form PTO-2038 is attached.  The Director is hereby authorized to charge the required fee(s), any deficiency, or credit any overpayment, to Deposit Account Number 090461 (enclose an extra copy of this form).					
5. Change in Entity Status  a. Applicant claims S	MALL ENTITY statu	s. See 37 CFR 1.27.			ENTITY status. See 37 C			
interest as shown by the rec	ords of the United Sta	tes Patent and Trademark	t Office.	ne appresent a region	act and agent, or	the assignee or other party in		
Authorized Signature	Marcia	J. Nou	ht_	Date	9-1-201	<u>0</u>		
Typed or printed name _	MAKCIA	L. Doub	ET	Registration No.		1		
an application. Confidential submitting the completed at this form and/or exponential.	ity is governed by 35 pplication form to the s for reducing this bur pinin 22313-1450. DO -1450.	U.S.C. 122 and 37 CFR USPTO. Time will vary rden, should be sent to the NOT SEND FEES OR	1.14. This collection is es depending upon the indivi- se Chief Information Office COMPLETED FORMS T	timated to take 12 mi ridual case. Any comer, U.S. Patent and TO THIS ADDRESS.	nutes to complete, inclusing ments on the amount of the redemark Office, U.S. Department of the To: Commissioner	ad by the USPTO to process) ing gathering, preparing, and ime you require to complete partment of Commerce, P.O. for Patents, P.O. Box 1450, bl number.		

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MARCIA L. DO PO BOX 422859 KISSIMMEE, FL			2 9 2010 2	Certificate of Mailing or Transmission  I hereby certify that this Fee(s) Transmittal is being deposited with the United States Postal Service with sufficient postage for first class mail in an envelope addressed to the Mail Stop ISSUE FEE address above, or being facsimile transmitted to the USPTO (571) 273-2885, on the date indicated below.						
NOV			\$ <sup>3</sup> /		(Depositor's name)					
To the second se			DEMARKOY	(Signature)						
			DEWIT			(Data)				
APPLICATION NO.	NO. FILING DATE		FIRST NAMED INVENT	OR	ATTORNEY DOCKET NO.	CONFIRMATION NO.				
09/547,273	Gical									
TITLE OF INVENTION: METHOD, SYSTEM AND PROGRAM PRODUCT FOR MANAGING NETWORK PERFORMANCE										
APPLN. TYPE	SMALL ENTITY	ISSUE FEE DUE	PUBLICATION FEE DE	E PREV. PAID ISSU	E FEE TOTAL FEE(S) DU	E DATE DUE				
nonprovisional	NO	\$1510	\$0	\$0	\$1510	12/01/2010				
EXAMINE	iR .	ART UNIT	CLASS-SUBCLASS	,						
AILES, BENJA		2442	709-223000							
1. Change of correspondence address or indication of "Fee Address" (37 CFR 1.363) Change of correspondence address (or Change of Correspondence Address form PTO/SB/122) attached.  1. The confidence address (or Change of Correspondence Address form PTO/SB/122) attached.  2. For printing on the patent front page, list (1) the names of up to 3 registered patent attorneys or agents OR, alternatively.  (2) the name of a single firm (having as a member a registered attorney or agent) and the names of up to 2 registered patent attorneys or agents. If no name is listed, no name will be printed.  3. ASSIGNEE NAME AND RESIDENCE DATA TO BE PRINTED ON THE PATENT (print or type)  PLEASE NOTE: Unless an assignee is identified below, no assignee data will appear on the patent. If an assignee is identified below, the document has been filed for recordation as set forth in 37 CFR 3.11. Completion of this form is NOT a substitute for filing an assignment.  (A) NAME OF ASSIGNEE  (B) RESIDENCE: (CITY and STATE OR COUNTRY)  ARMONK, NY  Please check the appropriate assignee category or categories (will not be printed on the patent):    (D) Individual Corporation or other private group entity    Government of Fee(s): (Please first reapply any previously paid issue fee shown above)										
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		•	Dh. Amiliana is no h		T 773 200000					
a. Applicant claims SMALL ENTITY status. See 37 CFR 1.27. b. Applicant is no longer claiming SMALL ENTITY status. See 37 CFR 1.27(g)(2).  NOTE: The Issue Pee and Publication Pee (if required) will not be accepted from anyone other than the applicant; a registered attorney or agent; or the assignee or other party in interest as shown by the records of the United States Patent and Trademark Office.										
Authorized Signature Marcia L. Doubet  Date 9-1-2010  Typed or printed name MARCIA   DOUBET										
This collection of information an application. Confidentiality submitting the completed app this form and/or suggestions f Box 1450, Alexandria, Virginia Alexandria, Virginia 22313-14 Under the Paperwork Reduction	is required by 37 CFP 7 is governed by 35 U dication form to the U or reducing this burde in 22313-1450. DO N 150.	R 1.311. The information. S.C. 122 and 37 CFR 1. SPTO. Time will vary can abould be sent to the HOT SEND FERS OR CORORS are required to response are required to response to the sent to t	a is required to obtain or 14. This collection is e- depending upon the ind Chief Isromation Offi OMPLETED PORMS	Registration No netain a benefit by the stimated to take 12 m vidual case. Any con- ert, U.S. Patient and T O THIS ADDRESS. formation unless it di	e public which is to file (and inutes to complete, including ments on the amount of the trademark Office, U.S. Deposition of the Commissioner	i by the USPTO to process) is gathering, preparing, and no you require to complete attment of Commerce, P.O. for Patents, P.O. Box 1450, number.				